

## **REFERRALS TO UROLOGISTS AT THE ALBERTA UROLOGY INSTITUTE**

### **PLEASE NOTE**

This is a general list of the most frequently requested referrals and the corresponding investigations required by urology; if the possible urological concern is not listed, there might not be a need for investigations. However, each urologist's office reserves the right to ask for additional investigations prior to accepting any referral (*Section 6(12)(f), Health Professions Act*).

We do ask that if you are booking a urology referral, that at a minimum you have completed the following investigations prior to phoning with your referral (*Section 6 (10) Health Professions Act*). As we do request that all referrals are to be made over the phone (verbal), we do require that the investigations (as listed below and those additional investigations as requested over the phone) be forwarded to the urology office as the referral process is initiated (*Section 6 (8) Health Professions Act*).

Not all urologists will see all urological concerns and individual offices may require additional testing. Please review the AUI website for more information for each urologist.

### **General Patient Information Required**

- Patient name
- Alberta health care number
- Address, City, Province, Postal Code
- Primary phone
- Alternate phone
- Date of birth
- Female or Male
- Referral Physician
- Referral letter should include medication list

An urologist office will respond verbally or in writing to a request for a non-urgent consultation from a referring physician within thirty (30) business days of receipt of a complete request (*Section 6 (13) Health Professions Act*).

If an urologist is being requested solely for the purpose of providing a third party with information (for example, an insurance company), then the referring physician must, at the time of the request for consultation, clearly identify that the consultation is requested for this purpose (*Section 6 (11) Health Professions Act*).

We do ask that all referring physicians interact with patients and families, visitors, employees, physicians, volunteers, health care providers and any others with courtesy, honesty, respect, and dignity as per the CPSA Code of Conduct (Respect for Others (a)).